

Use our **2 hrs Skill Boost** to equip your key employees with tools and strategies to avoid and defuse conflict situations. Two hours of high impact, strategy packed training to reveal the twelve essential steps to manage workplace conflict.



## **Benefits for participants...**

- Discover twelve essential steps to manage workplace conflict
- Learn how to manage aggression effectively
- Gain indispensable tools to manage conflict
- Learn strategies to remain calm
- Snappy & engaging effective skill boost session
- How to identify root drivers and act on them
- Refine existing skills and approach
- Powerful introduction to conflict management skills
- Fun approach encourages learning
- Excellent vehicle for individuals to reflect on their responses

## **Benefits to you the training buyer?**

As a training buyer checking out a different training provider can be a risky and costly business. At Blue Concept Training we are passionate about what we do and welcome opportunities to build relationships and trust. By offering this great 2hr Skill Boost session at a *fraction* of the real cost we are able to provide you with a minimum risk option to try us out.

**Our aim is to build a relationship with you based on:**

- ✓ **Reducing your exposure to costly risk**
- ✓ **Confidence & trust**
- ✓ **Deliver training that delivers the outcomes you need**
- ✓ **Provide consultancy and support**

By booking a 2hr Skill Boost session you can judge for your self how effective our conflict management training is at minimum risk.

You can put **as many as twenty key employees** through our 2hr Skill Boost session for the typical cost of putting just one delegate on an open course (£199.80+ VAT).

Some organisations consider that this session is a sufficient refresher in its own right. Of course we hope that having established a working relationship, that we will become your preferred conflict management training provider and that you will choose us for future programmes, however you are under no obligation to do so.

**CALL us today to arrange a Skill Boost session 01461 338 256**  
[www.conflict-training.org](http://www.conflict-training.org)